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# Two-step verification is compulsory for all myIR users and text message is now available

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## Two-step verification in myIR is now compulsory for all users

We have now completed the rollout to make two-step verification (2SV) compulsory for all myIR users.

Customers will be prompted to set up 2SV the next time they log in to myIR, if they haven't done so already.

We have also implemented some other changes to 2SV over the weekend, as part of our October release. These include the changes below.

- Some minor look and feel changes in myIR including a new 'Security' tab under 'Manage my profile'. The security tab is where you set up and manage your 2SV methods to sign in to myIR. This is also where you update the email address and mobile phone number used for 2SV.
- Text message is now available for 2SV.

We also have a couple of reminders.

## **myIR passkey**

Customers logging in to myIR with a passkey are not required to enter a 2SV security code to verify their identity.

## **Trust this device**

Choosing 'Trust this device' means you may not need to enter a security code for up to 90 days when you log in to myIR using the same browser on that device. However, clearing your browser cookies will impact this. When the 90 days expire, you will need to enter a 2SV security code the next time you log in.

More information on how to set up 2SV is on our website.

→ [Set up two-step verification for myIR](#)